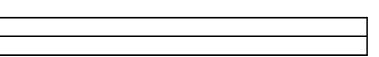
Housing	Category	Decision Date	e Decision	Remedy
Housing     OBS0/15     Referred back for local resolution     NULL       Brendfis A Tax     1004/15     Cloader dher Initial enquines     NULL       Brendfis A Tax     1004/15     Cloader dher Initial enquines     NULL       Brendfis A Tax     1004/15     Cloader dher Initial enquines     NULL       Brendfis A Tax     1004/15     Cloader dher Initial enquines     NULL       Brendfis A Tax     2004/15     Refere dhark for local resolution     NULL       Brendfis A Tax     2004/15     Refere dhark for local resolution     NULL       Brendfis A Tax     2004/15     Refere dhark for local resolution     NULL       Brendfis A Tax     2004/15     Upheid     Apology, Francial Referes, Procedur       Housing     2704/15     Upheid     Apology, Francial Referes, Procedur       Housing     2704/15     Upheid     Apology, Francial Referes       Brondina Tax     2804/15     Upheid     NULL       Housing     0705/15     Refered bark for local resolution     NULL       Housing     0705/15     Refered bark for local resolution     NULL       Housing		02/04/15	Closed after initial enquiries	
Hydroxys & Transport     NULL       Barrifts & Tax     1004/15     Closed after rinital enquiries     NULL       Barrifts & Tax     1504/15     Closed after rinital enquiries     NULL       Barrifts & Tax     1504/15     Closed after rinital enquiries     NULL       Housing     1504/15     Referred back for local resolution     NULL       Housing     1704/15     Closed after rinital enquiries     NULL       Housing     2704/15     Upletd     NULL       Housing     2704/15     Upletd     NULL       Housing     2704/15     Upletd     NULL       Housing     2704/15     Upletd     NULL       Housing     0606/15     Referred back for local resolution     NULL       Housing     0606/15     Referred back for local resolution     NULL       Housing     0606/15     Referred ba	Planning & Development	02/04/15	Referred back for local resolution	NULL
Senetis & Tax     Other Services     1504/15     Upbeld     Withe off debt       Education & Chilorans Services     1504/15     Referred back for local resolution     NULL       Highways & Transport     1704/15     Referred back for local resolution     NULL       Highways & Transport     2004/15     Referred back for local resolution     NULL       Benefits & Tax     2014/15     Referred back for local resolution     NULL       Benefits & Tax     2014/15     Referred back for local resolution     NULL       Benefits & Tax     2014/15     Upbeld     NULL     NULL       Benefits & Tax     2014/15     Upbeld     NULL     NULL       Housing     2014/15     Upbeld     Francolal Refress       Bondits & Tax     2004/15     Referred back for local resolution     NULL       Housing     0706/15     Closed after rintil enquirke     NULL       Housing A     Transport     0706/15     Closed after rintil enquirke       Highways & Transport     0706/15     Referred back for local resolution     NULL       Highways & Transport     0706/15     Referred back for	Housing	08/04/15	Referred back for local resolution	NULL
Benefits A Tax     Upbeld     Write off fields       Boundon & Children Services     1504/15     Referred back for local resolution     NULL       Housing     1604/15     Referred back for local resolution     NULL       Housing     2004/15     Referred back for local resolution     NULL       Housing     2004/15     Referred back for local resolution     NULL       Housing     2004/15     Referred back for local resolution     NULL       Housing     2704/15     Upbeld     NULL     NuLL       Housing     2704/15     Upbeld     NULL     NuLL       Housing     2704/15     Upbeld     NuLL     NuLL       Housing     2704/15     Referred back for local resolution     NULL       Highways & Transport     2804/15     Referred back for local resolution     NULL       Housing     0706/15     Object resolution     NULL       Housing     0706/15     Object resolution     NULL       Housing     0706/15     Not resolution     NULL       Housing     0706/15     Network for local resolution <t< td=""><td>Highways &amp; Transport</td><td>10/04/15</td><td>Closed after initial enquiries</td><td>NULL</td></t<>	Highways & Transport	10/04/15	Closed after initial enquiries	NULL
Education & Children's Services     15/04/15     Referred back for local resolution     NULL       Highways & Transport     17/04/15     Closed after initial enquiries     NULL       Highways & Transport     17/04/15     Closed after initial enquiries     NULL       Bondlis & Tax     22/04/15     Closed after initial enquires     NULL       Bondlis & Tax     22/04/15     Closed after initial enquires     NULL       Housing     27/04/15     Upheld     Forder Specifical Refress Procedur       Housing     27/04/15     Upheld     Forder Specifical Refress Procedur       Hydways & Transport     29/04/15     Interfered back for local resolution     NULL       Housing     07/05/15     Upheld     Financial Refress       Highways & Transport     07/05/15     Closed after initial enquires     NULL       Housing     07/05/15     Upheld     Financial Refress, Improved BinJ ref       Highways & Transport     07/05/15     Referred back for local resolution     NULL       Housing     07/05/15     Referred back for local resolution     NULL       Housing     07/05/15     Refered back for local resol	Benefits & Tax	10/04/15	Closed after initial enquiries	NULL
Housing     1504/15     Referred back for local resolution     NULL       Housing     2004/15     Incompleter/nvalid     NULL       Boardits & Tax     2004/15     Incompleter/nvalid     NULL       Bendits & Tax     2204/15     Referred back for local resolution     NULL       Bendits & Tax     2204/15     Closed after initial enquiries     Apology, Financial Redress, Procedur       Rest     22004/15     Upheld     Apology, Financial Redress, Procedur       Rest     2004/15     Upheld     NULL       Benetits & Tax     2004/15     Upheld     NULL       Benetits & Tax     2004/15     Upheld     NULL       Housing     0705/15     Closed after initial enquiries     NULL       Housing     0705/15     Referred back for local resolution     NULL       Housing     0705/15     Referred back for local resolut	Benefits & Tax	15/04/15	Upheld	Write off debt
Highways & Transport     1704/15     Closed after initial enquiries     NULL       Bondits & Tax     2204/15     Roterod back for local resolution     NULL       Bondits & Tax     2304/15     Roterod back for local resolution     NULL       Housing     2704/15     Upheld     NULL       Housing     2704/15     Upheld     NULL       Education & Childrens Services     2804/15     Referred back for local resolution     NULL       Housing     2704/15     Upheld     NULL     Housing       Housing     2704/15     Upheld     NULL     Housing       Housing     2706/15     Referred back for local resolution     NULL       Housing     0706/15     Dupheld     Financial Refress     NULL       Housing     0706/15     Dupheld     Financial Refress     NULL       Housing     0706/15     Referred back for local resolution     NULL       Housing     0806/15     Referred back for local resolution     NULL       Housing     0806/15     Referred back for local resolution     NULL       Housing	Education & Childrens Services	15/04/15	Referred back for local resolution	NULL
Housing     2004/15     Incompletative all resolution     NULL       Bondits & Tax     2204/15     Refered back to focal resolution     NULL       Bondits & Tax     2304/15     Closed allor initial enquiries     NULL       Bondits & Tax     2304/15     Closed allor initial enquiries     NULL       Bondits & Tax     2404/15     Upheld     Prancicit Redress     Proceeding       Bondits & Tax     2404/15     Refered tack for local resolution     NULL       Phones     2404/15     Refered tack for local resolution     NULL       Phones     2404/15     Refered tack for local resolution     NULL       Phones     7007/15     Refered tack for local resolution     NULL       Phones     7076/15     Refered tack for local resolution     NULL       Bondits & Tax     0005/15     Referred tack for local resolution     NULL       Bondits & Tax     0005/15     Referred tack for local resolution     NULL       Bondits & Tax     0005/15     Referred tack for local resolution     NULL       Bondits & Tax     0005/15     Refered tack for local resolution     NULL	Housing	16/04/15	Referred back for local resolution	NULL
Bendits & Tax     Pactorization     NULL       Housing     23/04/15     Closed after initial enquires     NULL       Housing     27/04/15     Upheld     NULL       Education & Childrens Services     28/04/15     Upheld     NULL       Education & Childrens Services     28/04/15     Upheld     NULL       Highways & Transport     29/04/15     Referred back for local resolution     NULL       Housing     06/05/15     Referred back for local resolution     NULL       Housing     06/05/15     Referred back for local resolution     NULL       Housing     07/05/15     Upheld     Financial Refress       Housing     07/05/15     Referred back for local resolution     NULL       Housing     08/05/15     Referred back for local resolution     NULL       Housing     08/05/15     Referred back for local resolution	Highways & Transport	17/04/15	Closed after initial enquiries	NULL
Bendits & Tax     23/04/15     Closed after initial enquines     NULL       Housing     27/04/15     Upheld     NULL     Referes Procedur       Housing     27/04/15     Upheld     NULL     Referes Procedur       Housing     28/04/15     Upheld     Financial Refress Procedur       Banefits & Tax     28/04/15     Refered back for local resolution     NULL       Housing     07/05/15     Refered back for local resolution     NULL       Housing     07/05/15     Closed ditor initial enquines     NULL       Education & Childrens Services     07/05/15     Closed ditor initial enquines     NULL       Education & Childrens Services     07/05/15     Incompited/mail     NULL       Education & Childrens Services     07/05/15     Incompited/mail     NULL       Housing     08/05/15     Dipheld     NULL     NULL       Housing     08/05/15     Closed ther initial enquines     NULL       Housing     12/05/15     Closed ther initial enquines     NULL       Housing     12/05/15     Closed ther initial enquines     NULL       <	Housing	20/04/15	Incomplete/Invalid	NULL
Housing     27/04/15     Upheld     Apology, Financial Radress, Procedur       Education & Childrens Services     28/04/15     Wedrerd back for local resolution     NULL       Education & Childrens Services     28/04/15     Medrerd back for local resolution     NULL       Hayways & Transport     28/04/15     Incompletarivalid     NULL       Housing     08/05/15     Referred back for local resolution     NULL       Housing     07/05/15     Upheld     Financial Redress       Housing     07/05/15     Referred back for local resolution     NULL       Housing     07/05/15     Referred back for local resolution     NULL       Bondins & Tax     08/05/15     Referred back for local resolution     NULL       Housing     12/05/15     Closed after infait enquiries     NULL       Housing     12/05/15     Referred back for local resolution     NULL       Housing     12/05/15     Referred back for local resolution     NULL       Housing     12/05/15     Referred back for local resolution     NULL       Bendins & Tax     13/05/15     Upheld     Satisfactorglln encept	Benefits & Tax	22/04/15	Referred back for local resolution	NULL
Housing     ZPIO.HTS     Upheid     NULL       Education & Childrens Services     2804/15     Upheid     Financial Refress       Bondits & Tax     2304/15     Redored back for local resolution     NULL       Housing     0605/15     Refored back for local resolution     NULL       Housing     07/05/15     Upheid     Financial Redress       Highways & Transport     07/05/15     Closed after initial enquires     NULL       Education & Childrens Services     07/05/15     Closed after initial enquires     NULL       Education & Childrens Services     07/05/15     Referred back for local resolution     NULL       Housing     08/05/15     Upheid     NULL     NULL       Housing     08/05/15     Upheid     NULL     NULL       Housing     08/05/15     Closed after initial enquires     NULL     NULL       Housing     12/05/15     Closed after initial enquires     NULL     NULL       Housing     12/05/15     Closed after initial enquires     NULL     NULL       Paring & Development     12/05/15     Upheid     NULL	Benefits & Tax	23/04/15	Closed after initial enquiries	NULL
Education & Childrens Services     28/04/15     Upheld     Financial Retress       Highways & Transport     28/04/15     Incomplete/Invalid     NULL       Housing     06/05/15     Referred back for local resolution     NULL       Housing     07/05/15     Upheld     Financial Retress       Housing     07/05/15     Closed after initial enquiries     NULL       Bouging     07/05/15     Referred back for local resolution     NULL       Bouging     08/05/15     Housing     Financial Retress       Bouging     08/05/15     Upheld     Financial Retress       Housing     12/05/15     Closed after initial enquiries     NULL       Banefits & Tax     12/05/15     Closed after initial enquiries     NULL       Banefits & Tax     12/05/15     Closed after initial enquiries     NULL       Banefits & Tax     13/05/15     Upheld     NULL     Statistactory Bin remedy       Benefits & Tax     13/05/15     Upheld     Statistactory Bin remedy       Benefits & Tax     13/05/15     Upheld     Financial Retress New appasitrevie       Housing	Housing	27/04/15	Upheld	Apology, Financial Redress, Procedure
Bendfis & Tax     2010/15     Referred back for local resolution     NULL       Housing     00705/15     Referred back for local resolution     NULL       Housing     0705/15     Upheld     NULL       Housing     0705/15     Closed after initial enquires     NULL       Highways & Transport     0705/15     Closed after initial enquires     NULL       Education & Childrens Services     0705/15     Incomplet/Invalid     NULL       Education & Childrens Services     0705/15     Incomplet/Invalid     NULL       Housing     1205/15     Not Upheld     NULL       Housing     1205/15     Not Upheld     NULL       Highways & Transport     1205/15     Not Upheld     NULL       Planning & Development     1205/15     Closed after initial enquires     NULL       Planning & Development     1305/15     Upheld     NULL       Planning & Sevelopment     1305/15     Upheld     NULL       Planning & Development     1305/15     Upheld     NULL       Bondfis & Tax     1305/15     Upheld     NULL	Housing	27/04/15	Upheld	NULL
Highways & Transport     28/04/15     Incomplete/Invalid     NULL       Housing     06/05/15     Upheld     Financial Redress       Housing     07/05/15     Upheld     Financial Redress       Housing     07/05/15     Referred back for local resolution     NULL       Benefits & Tax     08/05/15     Upheld     Financial Redress.Improved BinJ ref       Housing     08/05/15     Upheld     Financial Redress.Improved BinJ ref       Housing     12/05/15     Not Lipheld     NULL       Benefits & Tax     12/05/15     Referred back for local resolution     NULL       Benefits & Tax     12/05/15     Referred back for local resolution     NULL       Benefits & Tax     13/05/15     Upheld     NULL       Benefits & Tax     13/05/15     Upheld     NULL       Housing     10/05/15     Defed fine Initial enguines     NULL       Housing     10/05/15     Upheld     NULL       Benefits & Tax     10/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NUL	Education & Childrens Services	28/04/15	Upheld	Financial Redress
Housing     OB/06/15     Referred back for local resolution     NULL       Hubwing     07/06/15     Closed after initial enquires     NULL       Hubwing     07/06/15     Closed after initial enquires     NULL       Education & Childrens Services     07/06/15     Incompletat/Invalid     NULL       Education & Childrens Services     07/06/15     Incompletat/Invalid     NULL       Housing     08/06/15     Upheld     NULL     Financial Retress, Improved Bin, retr       Housing     08/06/15     Not Upheld     NULL     NULL       Housing     08/06/15     Not Upheld     NULL     NULL       Benefits & Tax     12/06/15     Closed after initial enquiries     NULL       Benefits & Tax     12/06/15     Upheld     Satisfactory Bin remody       Benefits & Tax     12/06/15     Upheld     Satisfactory Bin remody       Benefits & Tax     12/06/15     Upheld     Financial Retress New appeal/revice       Environmental Services & Public Protection & Regulation     16/06/15     Upheld     Satisfactory Bin remody       Benefits & Tax     22/06/15     Referred back fo	Benefits & Tax	29/04/15	Referred back for local resolution	NULL
Housing     07/05/15     Upheld     Financial Redress       Housing     07/05/15     Reforred back for local resolution     NULL       Education & Childrons Sorices     07/05/15     Reforred back for local resolution     NULL       Banetite & Tax     09/05/15     Upheld     Financial Redress, Improved Bin J ref       Housing     09/05/15     Nul Upheld     NULL       Housing     12/05/15     Not Upheld     NULL       Benetite & Tax     12/05/15     Referred back for local resolution     NULL       Benetite & Tax     12/05/15     Referred back for local resolution     NULL       Benetite & Tax     12/05/15     Upheld     NULL     NULL       Benetite & Tax     12/05/15     Upheld     NULL     NULL       Benetite & Tax     12/05/15     Upheld     NULL     NULL       Housing     12/05/15     Referred back for local resolution     NULL       Housing     12/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing	Highways & Transport	29/04/15	Incomplete/Invalid	NULL
Highways & Transport     07/05/15     Closed after initial enquiries     NULL       Education & Childrens Services     07/05/15     Incompleter/Invalid     NULL       Education & Childrens Services     07/05/15     Incompleter/Invalid     NULL       Brandits & Tax     09/05/15     Referred back for local resolution     NULL       Housing     09/05/15     Referred back for local resolution     NULL       Benefits & Tax     120/05/15     Closed after initial enquiries     NULL       Benefits & Tax     130/05/15     Closed after initial enquiries     NULL       Benefits & Tax     130/05/15     Closed after initial enquiries     NULL       Benefits & Tax     130/05/15     Upheid     NULL       Benefits & Tax     130/05/15     Upheid     NULL       Housing     Evidomment     NULL     NulL       Benefits & Tax     130/05/15     Upheid     NULL       Housing     220/05/15     Referred back for local resolution     NULL       Housing     220/05/15     Referred back for local resolution     NULL       Housing     220/05/15     <	Housing	06/05/15	Referred back for local resolution	NULL
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Education & Childrens Services     0705/15     Incomplete/Invalid     NULL       Bernefite & Tax     0805/15     Upheld     Financial Referes_Improved BinJ ref       Housing     08/05/15     Referred back for local resolution     NULL       Housing     12/05/15     Not Upheld     NULL       Benefite & Tax     12/05/15     Closed after initial enguines     NULL       Benefite & Tax     12/05/15     Upheld     NULL       Benefite & Tax     13/05/15     Upheld     NULL       Benefite & Tax     13/05/15     Upheld     NULL       Benefite & Tax     13/05/15     Referred back for local resolution     NULL       Housing     18/05/15     Upheld     NULL     Enderess.New appea/revie       Environmental Services & Public Protection & Regulation     18/05/15     Upheld     Apology.Financial Redress New appea/revie       Environmental Services     27/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     27/05/15     Not Upheld     NULL       Housing	Highways & Transport	07/05/15	Closed after initial enquiries	NULL
Bandfits & Tax     DBXS/15     Upheld     Financial Redress, Improved BinJ rer       Housing     0806/15     Referred back for local resolution     NULL       Housing     1206/15     Not Upheld     NULL       Bendfits & Tax     1206/15     Closed after initial enquiries     NULL       Bendfits & Tax     1206/15     Referred back for local resolution     NULL       Bendfits & Tax     1305/15     Upheld     Satisfactory BinJ remedy       Bendfits & Tax     1305/15     Upheld     Financial Redress, New appea/rovie       Bendfits & Tax     1505/15     Closed after initial enquiries     NULL       Bendfits & Tax     1505/15     Closed after initial enquiries     NULL       Bendfits & Tax     1505/15     Referred back for local resolution     NULL       Housing     2205/15     Referred back for local resolution     NULL       Housing     2205/15     Referred back for local resolution     NULL       Housing     2705/15     Not Upheld     NULL       Housing     1906/15     Not Upheld     NULL       Housing     1906/15     N	Housing	07/05/15	Referred back for local resolution	NULL
Housing     08/05/15     Referred back for local resolution     NULL       Housing     12/05/15     Not Upheld     NULL       Highways & Transport     12/05/15     Closed after initial enquiries     NULL       Bendits & Tax     12/05/15     Closed after initial enquiries     NULL       Bendits & Tax     13/05/15     Upheld     NULL       Bendits & Tax     13/05/15     Upheld     Satisfactory BirJ remedy       Bendits & Tax     13/05/15     Closed after initial enquiries     NULL       Housing     Environmental Services & Public Protection & Regulation     18/05/15     Closed after initial enquiries     NULL       Bendits & Tax     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Not Upheld     NULL       Housing     12/05/16     Not Upheld </td <td>Education &amp; Childrens Services</td> <td>07/05/15</td> <td>Incomplete/Invalid</td> <td>NULL</td>	Education & Childrens Services	07/05/15	Incomplete/Invalid	NULL
Housing     1202/15     Not Upheld     NULL       Highways & Transport     1205/15     Closed after initial enquiries     NULL       Bendfits & Tax     12/05/15     Referred back for local resolution     NULL       Bendfits & Tax     13/05/15     Upheld     NULL       Bendfits & Tax     13/05/15     Upheld     Satisfactory BinJ remedy       Bendfits & Tax     13/05/15     Upheld     Financial Redress, New appea/revier       Bendfits & Tax     15/05/16     Referred back for local resolution     NULL       Bendfits A Tax     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/16     Not Upheld     NULL       Housing     22/05/16     Referred back for local resolution     NULL       Housing     22/05/16     Not Upheld     NULL       Benefits & Tax     05/06/15     Referred back for local resolution     NULL       Benefits & Tax     05/06/15 <t< td=""><td>Benefits &amp; Tax</td><td>08/05/15</td><td>Upheld</td><td>Financial Redress, Improved BinJ ren</td></t<>	Benefits & Tax	08/05/15	Upheld	Financial Redress, Improved BinJ ren
Highways & Transport     12/205/15     Closed after initial enquiries     NULL       Benefits & Tax     12/05/15     Referred back for local resolution     NULL       Planning & Development     13/05/15     Upheld     NULL       Benefits & Tax     13/05/15     Upheld     NULL       Benefits & Tax     13/05/15     Upheld     Satisfactory BinJ emedy       Benefits & Tax     13/05/15     Upheld     Financial Refress, New appeal/revie       Environmental Services & Public Protection & Regulation     18/05/15     Closed after initial enquiries     NULL       Benefits & Tax     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Not Upheld     NULL       Housing     27/05/15     Not Upheld     NULL       Housing     15/06/15     Referred back for local resolution     NULL       Housing     16/06/15     Not Upheld     NULL       Housing     16/06/15     Not Upheld     NULL       Housing     19/06/15     Referred b	Housing	08/05/15	Referred back for local resolution	NULL
Benefits & Tax     12/05/15     Referred back for local resolution     NULL       Planning & Development     13/05/15     Upheld     NULL       Benefits & Tax     13/05/15     Upheld     Satisfactory Bin J remedy       Benefits & Tax     15/05/15     Referred back for local resolution     NULL       Benefits & Tax     12/05/15     Referred back for local resolution     NULL       Benefits & Tax     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Net level ack for local resolution     NULL       Housing     27/05/15     Upheld     NULL     NULL       Housing     27/05/15     Incomplete/Invaild     NULL       Benefits & Tax     05/06/15     Not Upheld     NULL       Housing     16/06/15     Not Upheld     NULL       Housing     19/06/15     Referred back for local resolution     NULL       Housing     19/06/15     Refe	Housing	12/05/15	Not Upheld	NULL
Pranting & Development     13/05/15     Upheld     NULL       Benefits & Tax     13/05/15     Upheld     Satisfactory BinJ remedy       Benefits & Tax     15/05/15     Referred back for local resolution     NULL       Housing     18/05/15     Closed after initial enquiries     NULL       Bendits & Tax     22/05/15     Referred back for local resolution     NULL       Bendits & Tax     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Neferred back for local resolution     NULL       Housing     22/05/16     Lipheld     Apology, Financial Redress       Adul Care Services     06/06/15     Not Upheld     NULL       Benefits & Tax     05/06/15     Not Upheld     NULL       Housing     16/06/15     Not Upheld     NULL       Housing     16/06/15     Not Upheld     NULL       Housing     16/06/15     Not Upheld     NULL       Housing     19/06/15     Not Upheld     NULL	Highways & Transport	12/05/15		NULL
Benefits & Tax     13/05/15     Upheld     Satisfactory BinJ remedy       Benefits & Tax     15/05/15     Referred back for local resolution     NULL       Benefits & Tax     20/05/15     Closed after initial enquiries     NULL       Benefits & Tax     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Not Upheld     NULL       Benefits & Tax     05/06/15     Not Upheld     NULL       Housing     13/06/15     Not Upheld     NULL       Benefits & Tax     05/06/15     Not Upheld     NULL       Adut Care Services     08/06/15     Not Upheld     NULL       Housing     16/06/15     Not Upheld     NULL       Housing     19/06/15     Referred back for local resolution     NULL       Housing     19/06/15     Referred back for local resolution     NULL <td></td> <td>12/05/15</td> <td>Referred back for local resolution</td> <td>NULL</td>		12/05/15	Referred back for local resolution	NULL
Benefits & Tax     15/05/15     Referred back for local resolution     NULL       Housing     18/05/15     Upheld     Financial Redress, New appeal/reviet       Environmental Services & Public Protection & Regulation     18/05/15     Closed after initial enquiries     NULL       Banefits & Tax     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Referred back for local resolution     NULL       Housing     22/05/15     Upheld     NULL       Housing     22/05/15     Incomplete/Invalid     NULL       Housing     27/05/15     Incomplete/Invalid     NULL       Housing     27/05/15     Incomplete/Invalid     NULL       Benefits & Tax     05/06/15     Not Upheld     NULL       Housing     19/06/15     Closed after initial enquiries     NULL       Housing     19/06/15     Not Upheld     NULL       Housing     19/06/15     Referred back for local resolution     NULL       Housing     19/06/15     Referred back for local resolution     NULL       Housing     19/06/15     Referred back f	Planning & Development	13/05/15	Upheld	NULL
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Benefits & Tax     03/08/15     Referred back for local resolution     NULL       Benefits & Tax     05/08/15     Closed after initial enquiries     NULL       Adult Care Services     10/08/15     Upheld     Apology,Financial Redress,Procedur				
Benefits & Tax05/08/15Closed after initial enquiriesNULLAdult Care Services10/08/15UpheldApology,Financial Redress,Procedur	<u>2</u>			
Adult Care Services 10/08/15 Upheld Apology, Financial Redress, Procedur				
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Housing	13/08/15	Referred back for local resolution	NULL
Housing	14/08/15	Referred back for local resolution	NULL



Benefits & Tax	17/08/15	Closed after initial enquiries	NULL
Adult Care Services	18/08/15	Closed after initial enquiries	NULL
Adult Care Services	18/08/15	Referred back for local resolution	NULL
Housing	18/08/15	Referred back for local resolution	NULL
Adult Care Services	24/08/15	Referred back for local resolution	NULL
Education & Childrens Services	25/08/15	Not Upheld	NULL
Housing	26/08/15	Upheld	Financial Redress
Planning & Development	27/08/15	Referred back for local resolution	NULL
Housing	02/09/15	Upheld	Apology, Financial Redress, New appeal/review
Planning & Development	02/09/15	Incomplete/Invalid	NULL
Adult Care Services	07/09/15	Referred back for local resolution	NULL
Highways & Transport	09/09/15	Referred back for local resolution	NULL
Highways & Transport	10/09/15	Not Upheld	NULL
Education & Childrens Services	11/09/15	Referred back for local resolution	NULL
Education & Childrens Services	14/09/15	Not Upheld	NULL
Benefits & Tax	16/09/15	Closed after initial enquiries	NULL
Benefits & Tax	16/09/15	Referred back for local resolution	NULL
Corporate & Other Services	17/09/15	Closed after initial enquiries	NULL
Housing	17/09/15	Referred back for local resolution	NULL
Education & Childrens Services	22/09/15	Referred back for local resolution	NULL
Benefits & Tax	23/09/15	Incomplete/Invalid	NULL
Housing	25/09/15	Not Upheld	NULL
Adult Care Services	29/09/15	Referred back for local resolution	NULL
Benefits & Tax	30/09/15	Closed after initial enquiries	NULL
Education & Childrens Services	30/09/15	Referred back for local resolution	NULL
Highways & Transport	01/10/15	Referred back for local resolution	NULL
Adult Care Services	02/10/15	Referred back for local resolution	NULL
Housing	02/10/15	Referred back for local resolution	NULL
Corporate & Other Services	06/10/15	Closed after initial enquiries	NULL
Benefits & Tax	12/10/15	Referred back for local resolution	NULL
Benefits & Tax	13/10/15	Referred back for local resolution	NULL
Benefits & Tax	14/10/15	Referred back for local resolution	NULL
Education & Childrens Services	16/10/15	Upheld	Apology, Financial Redress, Procedure Change
Benefits & Tax	20/10/15	Referred back for local resolution	NULL
Housing	26/10/15	Referred back for local resolution	NULL
Adult Care Services	28/10/15	Upheld	Apology, Procedure Change
Corporate & Other Services	30/10/15	Closed after initial enquiries	NULL
Education & Childrens Services	02/11/15	Closed after initial enquiries	NULL
Benefits & Tax	04/11/15	Referred back for local resolution	NULL
Planning & Development	10/11/15	Referred back for local resolution	NULL
Planning & Development	13/11/15	Referred back for local resolution	NULL
Planning & Development	16/11/15	Closed after initial enquiries	NULL
Housing	20/11/15	Upheld	NULL
Adult Care Services	20/11/15	Closed after initial enquiries	NULL
Education & Childrens Services	23/11/15	Upheld	Apology,Addendum to personal records
Education & Childrens Services	24/11/15	Closed after initial enquiries	NULL
Education & Childrens Services	25/11/15	Closed after initial enquiries	NULL
Adult Care Services	02/12/15	Upheld	Apology, Financial Redress
Planning & Development	02/12/15	Closed after initial enquiries	NULL
Housing	02/12/15	Referred back for local resolution	NULL
Benefits & Tax	08/12/15	Referred back for local resolution	NULL
Benefits & Tax	09/12/15	Referred back for local resolution	NULL
Housing	10/12/15	Closed after initial enquiries	NULL
Corporate & Other Services	16/12/15	Closed after initial enquiries	NULL
Education & Childrens Services	21/12/15	Referred back for local resolution	NULL
Adult Care Services	24/12/15	Not Upheld	NULL
Housing	24/12/15	Not Upheld	NULL
Planning & Development	24/12/15	Referred back for local resolution	NULL
Adult Care Services	07/01/16	Upheld	Financial Redress, Reassessment
Adult Care Services	08/01/16	Incomplete/Invalid	NULL
Adult Care Services	12/01/16	Upheld	Other Remedy
Benefits & Tax	12/01/16	Closed after initial enquiries	NULL
Education & Childrens Services	12/01/16	Incomplete/Invalid	NULL
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Housing	13/01/16	Not Upheld	NULL
Housing	14/01/16	Referred back for local resolution	NULL
Housing	14/01/16	Referred back for local resolution	NULL
Education & Childrens Services	19/01/16	Referred back for local resolution	NULL
Adult Care Services	19/01/16	Referred back for local resolution	NULL
Adult Care Services	21/01/16	Upheld	Apology
Planning & Development	21/01/16	Not Upheld	NULL
Benefits & Tax	21/01/16	Closed after initial enquiries	NULL
Benefits & Tax	25/01/16	Not Upheld	NULL
Housing	26/01/16	Closed after initial enquiries	NULL
Benefits & Tax	26/01/16	Referred back for local resolution	NULL
Benefits & Tax	27/01/16	Referred back for local resolution	NULL
Housing	27/01/16	Referred back for local resolution	NULL
Environmental Services & Public Protection & Regulation	27/01/16	Referred back for local resolution	NULL
Corporate & Other Services	01/02/16	Closed after initial enquiries	NULL
Planning & Development	04/02/16	Referred back for local resolution	NULL
Housing	05/02/16	Advice given	NULL
Environmental Services & Public Protection & Regulation	09/02/16	Incomplete/Invalid	NULL
Benefits & Tax	10/02/16	Closed after initial enquiries	NULL
Highways & Transport	16/02/16	Closed after initial enquiries	NULL
Benefits & Tax	22/02/16	Referred back for local resolution	NULL
Benefits & Tax	23/02/16	Referred back for local resolution	NULL
Adult Care Services	25/02/16	Not Upheld	NULL
Benefits & Tax	01/03/16	Closed after initial enquiries	NULL
Environmental Services & Public Protection & Regulation	03/03/16	Referred back for local resolution	NULL
Benefits & Tax	04/03/16	Referred back for local resolution	NULL
Adult Care Services	11/03/16	Upheld	Apology, Financial Redress, Training
Housing	14/03/16	Referred back for local resolution	NULL
Environmental Services & Public Protection & Regulation	14/03/16	Referred back for local resolution	NULL
Corporate & Other Services	17/03/16	Not Upheld	NULL
NULL	17/03/16	Incomplete/Invalid	NULL
Adult Care Services	18/03/16	Not Upheld	NULL
Education & Childrens Services	22/03/16	Upheld	New appeal/review
Housing	24/03/16	Referred back for local resolution	NULL
Adult Care Services	29/03/16	Upheld	Financial Redress, Procedure Change
Adult Care Services	29/03/16	Incomplete/Invalid	NULL
Education & Childrens Services	31/03/16	Upheld	Apology
Benefits & Tax	31/03/16	Referred back for local resolution	NULL
Benefits & Tax	31/03/16	Referred back for local resolution	NULL
Benefits & Tax	31/03/16	Referred back for local resolution	NULL
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